

ND NIGERDOCK	Document Number: ND-QA-00-MAN-0001-A3	Revision: 08	SIIFZ SNAKE ISLAND INTEGRATED FREE ZONE
	Title: Quality Policy Statement	Status: AFU	

Nigerdock FZE, snake island integrated free zone Apapa, is committed to providing leadership, organization and resources to establish and execute a Quality Management System in line with the requirements of ISO 9001:2015 standard.

Nigerdock has ensured the integration of all requirements of the established Quality Management System into its business processes which include engineering, procurement, ship repairs, docking and undocking, fabrication and construction, pressure vessels, process and plant equipment for the oil and gas industry, cargo handling, marine and offshore logistics services, warehousing, bunkering and de-bunkering of water and oil and gas products.

Nigerdock is committed to enhancing customer satisfaction through the effective application of our Quality Management System, cooperation, motivation and effective collaboration with all our interested parties. This will ensure consistency of approach, continual improvement and confidence/trust in our processes to deliver products and services to requirements

Nigerdock promotes the engagement of all its employees to understand their collective responsibility in the implementation of the quality management system in achieving its goal of continually delivering work that meets and exceeds client's expectations and satisfying all statutory and regulatory requirements in all of its operations.

Nigerdock is committed to achieving zero re-work in our product and service provision. Therefore, we regard the quality of work, product and service delivery, as one of the primary responsibility of all company employees. Also, various process objectives shall be reviewed periodically, and aligned along the axis of the Quality Management System principles. These principles are:

- Customer focus
- Leadership
- Engagement of people
- Process approach
- Improvement
- Evidence-based decision making
- Relationship management

All employees are hereby instructed to comply with and implement the requirements of this Quality Policy, the Quality Manual and its associated procedures and instructions which are relative to their respective scope of work.

Jorg Kohnert
MANAGING DIRECTOR