



## Crew Well-Being Monitored Program

As a global business with local presence, SGS provides a comprehensive range of environmental health and safety solutions for the maritime industry to protect your employees and customers and safeguard your business while implementing best practices to meet companies' ESG goals. We successfully support our customers in more than 350 ports around the world.



The well-being of the ship's crew is universally recognized as a key to successful shipping."

The COVID-19 pandemic has raised awareness of working conditions onboard and revealed challenges shipping companies face to support optimal working conditions, including transfer of crew from vessels back to their countries and vice versa.

To support the crew, vessels, and ship managers, **SGS has developed the Crew Well-Being Monitored Program**, which is a voluntary program associated with other sampling and testing activities while SGS Inspectors are onboard. The voluntary program complies with international best practices in managing crew well-being onboard. To do so, it has been developed to be consistent with port State control (PSC) inspection check lists to determine adherence to the Maritime Labour Convention (MLC, 2006). The inspections are carried out simultaneously with drinking water sampling and testing according to the World Health Organization Guide to Ship Sanitation (2011).

The program supports shipowners/ vessel managers and crew to:

- Inspect vessels living areas, note potential deficiencies, and prepare for any PSC inspections
- Note potential improvements of living conditions onboard to support crew well-being and decrease associated health risks
- Ensure that drinking water sampling and testing is properly carried out according to WHO Guide to Ship Sanitation (2011)
- Carry out in-depth inspections in ports not accessible by the vessel's managers
- Carry out additional testing to evaluate potential risks (indoor air quality, worker' exposure to potential contaminants, noise monitoring, etc.) if requested
- Provide information that may be used in ESG annual reports

Onboard, SGS inspectors initiate a discussion with the Master of the vessel, review documents, and complete a general inspection following a detailed checklist, which has been developed following industry best practices. At the conclusion of the work onboard, the inspector briefs the Master or Duty Officer on the findings. SGS prepares a report with an internal quality assurance/quality control process, and then issues it to the client. All findings are kept confidential.

Therefore, any actions pertaining to potential findings are at the sole discretion of the client. The vessels involved in this program receive an individual QR code linked to information on the program and the client receives additional access to a cloud-based repository where all reports pertaining to their vessels can be accessed.

**The SGS Crew Well-Being Monitored Program** helps to identify and record areas of ship-borne public health risks and provide for better living conditions, which will benefit the crew.

Additionally, it gives confidence to crew, owners and operators that they will comply with regulations and provide for lower chances of penalization from eventual port State control inspections. Similarly, it demonstrates to port State control officers that owners are investing in and are committed to continuous performance improvement.



*SGS Crew Well-Being Monitored Program (not a certification) aims at improving the living conditions of the crew onboard (including managing risks from COVID-19) while decreasing the risk of fines or detention during inspections*

Additional testing and analyses (upon request):

- Indoor air quality (IAQ) and exposure assessments including real-time monitoring
- VAC and filtration systems assessment
- Testing of surfaces, wastewater and air for COVID-19
- Noise monitoring
- Gray water analyses
- Industrial hygiene sampling and monitoring

#### CONTACT US

[Marine.Services@sgs.com](mailto:Marine.Services@sgs.com)

WHEN YOU NEED TO BE SURE

SGS